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**Contacts:**

Eventus Solutions Group LLC  
Craig Tobin 303-471-0438  
Managing Director  
Craigtobin@eventusg.com

## **Kevin Appleton joins Eventus Solutions Group**

*Kevin to assume the position of Vice President at Eventus*

Englewood, CO (September 13th, 2010) – Eventus Solutions Group, a contact center and BPO solutions provider specializing in outsourcing and technologies, is pleased to welcome Kevin Appleton to the company. Kevin joins the Eventus team as a Vice President. The addition of Kevin to the team further enhances our expertise in the healthcare industry and represents continued and consistent growth within contact center and BPO.

Kevin, who was recruited by Eventus for his unique skill set and senior operations management experience expands the operational and implementation capabilities of the diverse Eventus team. Kevin Appleton brings twenty years of healthcare operations experience to the Eventus team. Kevin's subsequent experience at Oxford Health Plans as Vice President of Operations included oversight of the entire Service Organization, including all contact centers, in support of the Plan's 2,000,000 members. Along with the customer, provider, and broker service functions, he also lead the workforce management, training, and QA teams, and was responsible for developing service strategies and leveraging technology to improve overall operating efficiency and increase member satisfaction and account retention.

According to Craig Tobin, managing partner of Eventus Solutions Group, "Kevin possesses the unique combination of healthcare experience, knowledge and capabilities necessary to deliver contact center and BPO solutions to our clients."

**About Eventus Solutions Group LLC:**

Eventus Solutions Group is the premier solutions company for your CRM and BPM needs. Our technology, consulting and outsourcing offerings help companies modernize and optimize their operations with the right solution based on business needs and return on investment. Eventus offers a broad scope of best-in-class solutions that accelerate our clients time-to-market quickly generating successful results.

Learn more about Eventus Solutions Group at [www.eventusg.com](http://www.eventusg.com).

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